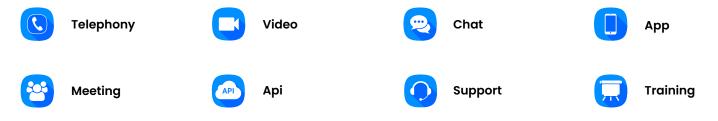


# VOIspeed

Revolutionise your business phone management with the ultimate blend of simplicity, flexibility and innovation.

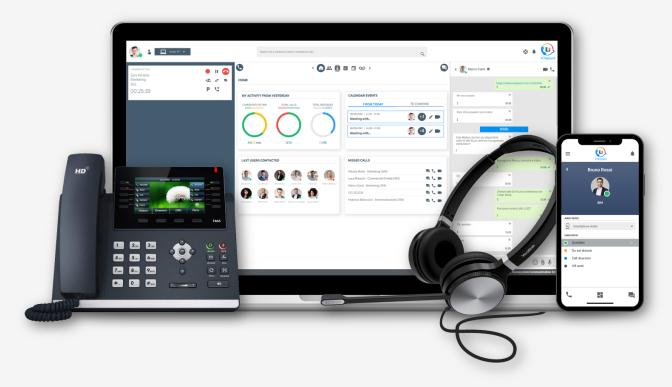


# Elevate your company communication with VOIspeed



Unlock your company's communication potential with VOIspeed and improve the efficiency through integrated meetings, video conferences, and a mini-CRM. All in one cloud application!

### Cloud phone system with multi-office and multi-device capabilities



VOIspeed's pioneering phone system is now a unified communications powerhouse. Experience the simplicity of VOIspeed's user-friendly interface and app to make calls, chat, access your company's address book, and enjoy seamless internal video and screen sharing—all at your fingertips.

With VOIspeed, it's your choice: headset, app, or IP phone? Your call!

### Video meeting and shared screen



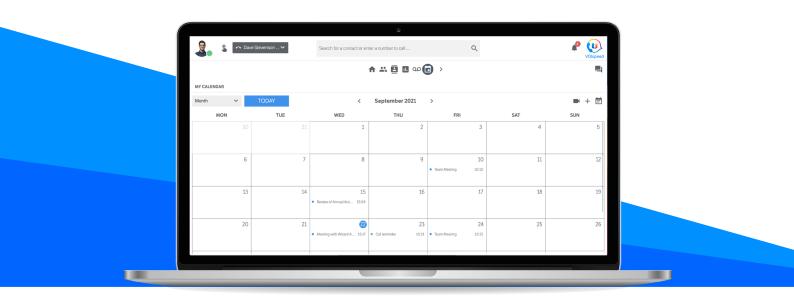
Effortlessly initiate internal video meetings with your colleagues - no downloads, links, or computer strain required! These dynamic video calls, with instant sharing of documents and screens, boost team productivity.

### **Call notes**

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Show all 🗸			Add note
CONTACT NOTE Call made by Giuseppe Venturini They wanted to speak to Said	Last update Gluseppe Venturini 08/03/2021, 12:28	CONTACT NOTE Call made by Giuseppe Venturini	Last update Gluseppe Venturial 15/07/2021, 36:26
They wanted to speak to Said		The Ip address of his phone is	
Created by Glasseppe Venturini 08/09/2021, 32:28		Created by Glasseppe Venturial 15/07/2021, 16-26	
CONTACT NOTE	Last update Gluseppe Venturini 15/07/2021, 16:24	CONTACT NOTE	Last update Dave Stevenson 22/09/2023, 12:04
Call made by Giuseppe Venturini Next he calls> Dan		Help configuring phones> Dan	

Elevate client service: connect notes to contacts, share insights with this mini- CRM and collaborate seamlessly to improve your customer service.

### **Integrated Calendar**



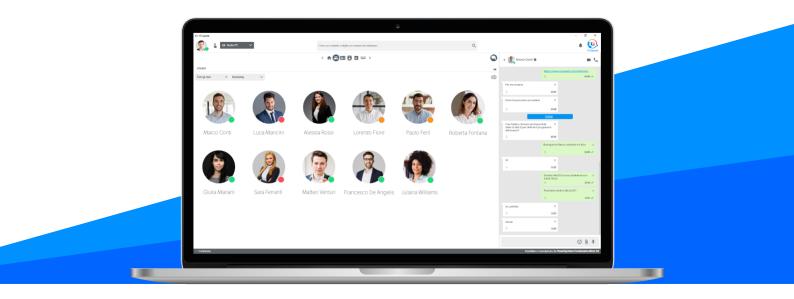
Become super-organised with VOIspeed's integrated calendar which you can use to create appointments, and reminders for yourself and your team.

### **Bookmarks and Shortcuts**

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Save your website bookmarks and access them directly from VOIspeed so that you have all your communication links under one interface.

# **Chat and File sharing**



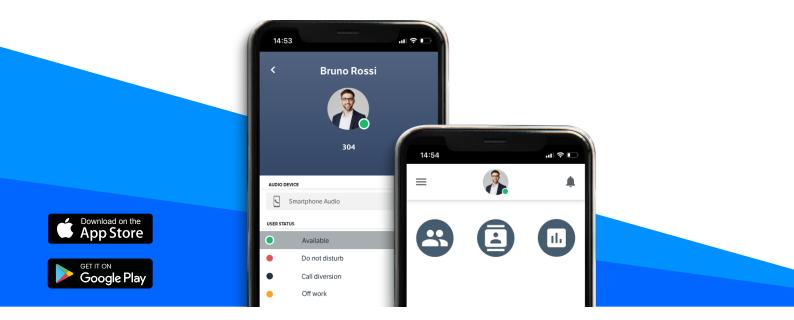
Unleash instant communication power! The Chat function is vital for fast and constant communication with your colleagues individually or in teams. Create teams, send messages, chat and share files easily and instantly.

### **Reporting and Control**

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Master your business phone flow and stay in command! Access current call reports, download them or receive them by email, putting you in the driver's seat.

## **App and Smart Working**



On the go? No problem! Stay connected with VOIspeed's App (Android or IOS). Switch up your availability, decide to receive calls or not while out, keep up to date with team chat and tap into the company's phone book.

### In addition :



Compatibility with all lines

VOIspeed provides a secure and robust VoIP communication infrastructure, and it is compatible with older ISDN and analogue lines.



#### Integrations and API

With our API you can integrate VOIspeed with software and manage your telephone system directly from your CRM, creating a unique communications experience for your business.



#### Updates always included

Experience the advantage of a full-service SaaS; there are no added modules to buy, every user can access our services immediately and can always be updated on the latest version available, future-proofing your communications.



#### **Technical support**

We offer superb technical support from experienced friendly engineers, IT graduates who are experts on our software and services. They are ready to assist via remote desktop support or face-to-face training.

#### **Telephony services**

- Compatible with any type of phone line.
- Multi-level IVR responder.
- Company opening and closing time management.
- Advanced management of hunt groups and features for call centres.
- Reporting and company call analysis.
- Phone book: company contacts, with private, global and department options.

#### Software for PC & Mobile

- Call management.
- Hot keys, drag and drop.
- Call and contact notes.
- Visual status presence.
- Call recording.
- Video conference and screen sharing.
- Company and personal voicemail.
- Group and individual chat function.
- Recent calls list.
- Call back when free function.
- Bookmark function.

#### Integrations

- TeamSystem<sup>®</sup> software.
- IVR.
- Management and CRM systems.
- Command management (Ser.I.).
- System Status Notification.

Too many amazing features to list here! Reach out to us, let's chat about your unique company needs. We're here to guide you on how VOIspeed can elevate your hybrid work setup, manage regional offices, handle international calls, ensure compliance with call recording, and even help with bespoke software integrations.

Feel free to call us on +44 (0) 1727 848186 or drop us a line at <u>info@voispeed.co.uk</u> You can also find us on LinkedIn.

We're excited to chat with you and help supercharge your business with VOIspeed!



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