

## **VOIspeed Music-On-Hold Copyright Disclaimer**

This document has the purpose of clarifying the scope of rights and obligations for the use of the "Music On Hold" provided with a VOIspeed telephone system distributed or sold directly by VOIspeed Limited. This is an informative document that is not meant to provide legal advice and therefore should not be used in any legal litigation.

In the United Kingdom, in USA and most EU countries if you want your phone system to play music while a call is placed on hold, you most likely will have to pay a fee to the copyright holder. In the United Kingdom two agencies (PRS and PPL) are responsible to collect payments and enforce compliance with Copyright law. In particular the PRS (Performing Rights Society) is responsible to collect royalties on behalf of the composer of the music whereas the PPL (Public Performance Licence) collects royalties on behalf of the performer. As the use of music without a valid copyright licence is a legal offence you must be sure to have the right authorisation before playing any music with your telephone system.

Only in exceptional circumstances PPL and PRS licences are not required. For example, a PRS licence is not required if a composer died more than 70 years ago and a PPL licence is not required if the music was recorded, or its recording was released, more than 50 years ago.

If you are familiar with the subject of copyright licensing you understand that this is a very intricate subject of law that is often interpreted differently from one Country to another. However, here at VOIspeed Limited, we wish to reduce the likelihood of our clients having to engage in lengthy legal proceedings with copyright companies. With this intent in mind, for our telephone systems we have decided to use only music that is freely available over the internet for everyone to enjoy and share. In particular, VOIspeed music on hold is licensed under the **Creative Commons licence 3.0** and it is therefore free for anyone to use, also for commercial purposes, as long as due credit is given to the author (i.e. "<u>http://www.audionautix.com/</u>"). A Creative Commons Licence 3.0 lets others distribute, remix, modify and build upon the work, even commercially, as long as credit is given for the original creation.



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