

VOIspeed[®]

Exceptional Unified Communication



Reporting and integration

More than simply dialling a number, today business telephony means....

having a phonebook that can be accessed simultaneously by all employees; knowing, before even responding, who is calling and their account or sales activity; obtaining information such as call reports, calls recorded and voicemail messages; calling directly from your Outlook® phonebook or indeed any number highlighted with a single click; having an effective tool to integrate with any software, device or IT platform.

VOIspeed is the solution, keeping you productive in a busy working environment with integration, customisation, flexibility and above all innovation, merged in one key technology.



Complete compatibility

More functionality for any type of phone



VOIspeed revolutionises the concept of a telephone system, thanks to the introduction of a new architecture for its software interface: the GUI (Graphical User Interface). VOIspeed GUI is a true telephone console providing users with an intuitive and simple way of working: place a call, hold & transfer, call pick-up, presence, call recording, instant messaging, file transfer, video, call logging and reporting.

VOIspeed GUI **manages more than one terminal** for each user, enabling “hot” call-transfer between multiple devices (e.g. between desk-phone, mobile phone, cordless phone, headsets, etc.) in a completely transparent way for people at the other end of the line. Furthermore, **any type of device** can be used with the GUI: analogue phone, cordless DECT phone, IP telephone, headset or mobile phone.

Mobility everywhere

Complete freedom of using any device

To work anywhere means having the same tools you use in the office on any type of communication device: **PC, laptop, tablet or smartphone**. The innovative VOIspeed GUI, developed in HTML5, allows users to access VOIspeed advanced functionalities wherever they are. Running on a browser the software can connect to **any telephone device** and there is no need to install software tools or complete lengthy setup processes. User settings are retained centrally and configured instantaneously when moving to a new device.



Cloud and multi-tenant

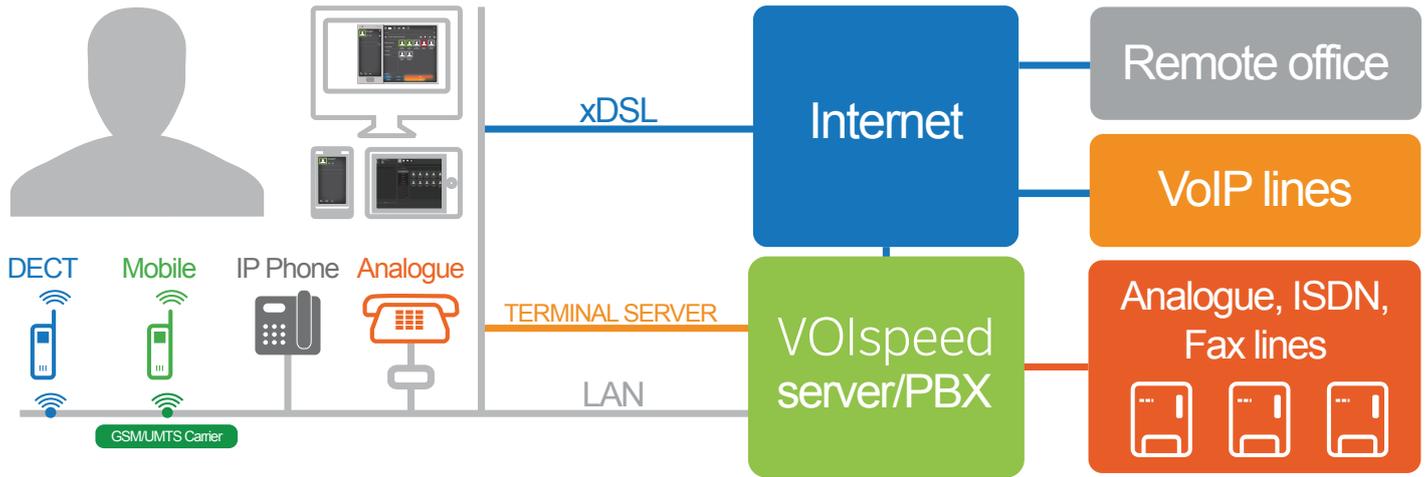
All the advantages of a cloud-based PBX



Thanks to its revolutionary architecture VOIspeed can guarantee (without compromising the security of a traditional phone system) **all the advantages of the Cloud**: a flexible infrastructure, system scalability, centralised management and a better level of service in terms of business continuity.

With VOIspeed multi-tenant solution **resellers can setup their own hosted PBX** solutions with complete freedom to select their preferred SIP carrier, datacentre and connectivity provider.

Architecture



Key Features



Voice mail



Advanced management of ringing groups



Unlimited number of phone lines



Completely independent from hardware platform (external gateways)



Proprietary interconnection between VOIspeed phone systems (WAN)



Multi-level auto-responder and IVR



Detailed call reporting and call-log



Shared contact list and phone-book



Transparent call routing



PBX integration



Integration with Outlook^(R)



Speed dials that can be organised in dedicated groups



SMS text messaging between users



Multi-user instant messaging and chat



Conference calling



Multi-device



Video presence



Extensive use of drag & drop, including call transfer



File transfer between users



Call recording

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